

Inbound Mainland tour group accommodated in holiday camps

In response to press reports on accommodation of the Mainland tour groups at holiday camp today (November 13), a spokesman for the Tourism Commission said the Commission is very concerned about the incident.

"We have urged the Travel Industry Council (TIC) to expedite full investigation into the incident, and to strictly enforce its directives on its member travel agents. The relevant directive requires that Hong Kong travel agents must have confirmed hotel accommodation for inbound tour groups before receiving the tour groups in Hong Kong."

"The directive issued by the TIC clearly requires its travel agents to arrange hotel accommodation for tour groups. The arrangement of accommodation at holiday camps is not acceptable. We, however, believe that this is an isolated incident and there is no sign that this is a continued practice among travel agents. We have urged the TIC to remind its members to closely follow the relevant directive."

End/ Saturday, November 13, 2004

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