

The penalties imposed by the TIC on violations
in the past three years

Penalties on Violations	2008	2009	2010
Travel Agents	47	44	75
(i) Warning Letter Issued by the TIC	7	5	4
(ii) Fine	40	39	69
(iii) Termination of Membership	0	0	2
Tourist Guides	56	23	50
(i) Letter of Advice Issued by the TIC	46	12	28
(ii) Warning Letter Issued by the TIC	8	8	10
(iii) Suspension of Tourist Guide Pass	2	3	12
Registered Shops	4	3	7
(i) Letter of Advice Issued by the TIC	2	2	7
(ii) Demerit Point Registered	2	1	0