The Multi-faceted Roles of University in the China Tourism Market

Tony Tse School of Hotel & Tourism Management The Hong Kong Polytechnic University 18 March 2004









Multi-faceted Roles

Customer Service Provider

Attraction Enhancer





As a Customer



Conferences in Mainland China

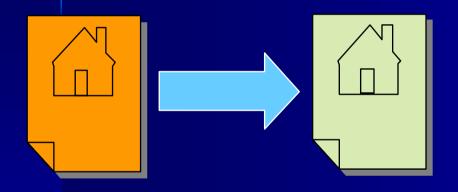




Conferences in Hong Kong

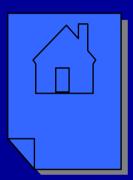


Conferences overseas



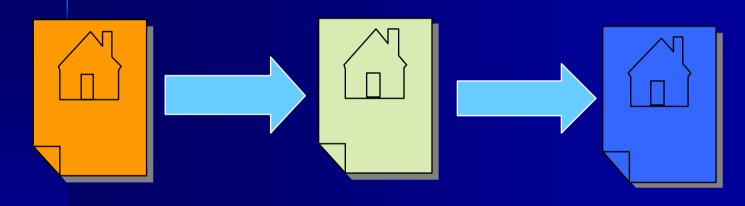
Mainland China

Hong Kong







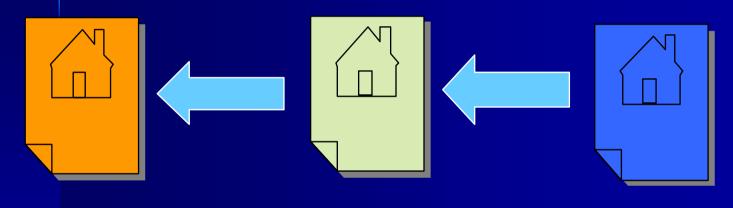


Mainland China

Hong Kong





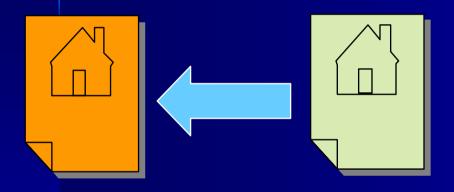


Mainland China

Hong Kong

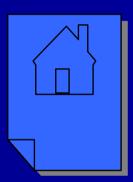






Mainland China

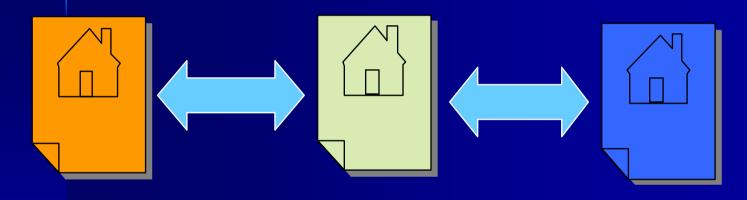
Hong Kong







More Conference Travel



Mainland China

Hong Kong





As a Service Provider



Over 400 students from PRC in PolyU



As a Service Provider



Over 1000 students in Mainland China



As a Service Provider



Executive Training







PolyU campus





Hotel &
Tourism
Resource
Centre

Training Restaurant









Overseas students enjoy meeting PolyU students



























As an Enhancer

Visitors from Mainland China

QTS Association

SME Development Fund





As an Enhancer

Conference Travel

Hong Kong Exhibition & Convention Industry Association

Travel Industry Council





Multi-faceted Roles

Customer Service Provider

Attraction Enhancer









Thank you!

hmttse@polyu.edu.hk



