# Mainland China Challenges and Opportunities

18 March, 2004



### Opportunities

- Booming outbound market, averaging 20% growth per annum
- WTO accession, CEPA, RMB retail banking service
- Individual Visitors Scheme
- New tourism developments and transportation links
- 11.2M arrivals in 2004





### Challenges

- Vast geographic size and population, varying stages of development and behaviour
- Increasing approved destinations, direct flights and competition
- Perceived narrowing gap between Hong Kong and Mainland
- Cross-boundary and destination facilities to support the fast pace of arrivals growth
- Long term vision versus short term gain





## Overcome Challenges, Capture Opportunities, Build for the Future



High Potential Cities **Bohai Rim** 環渤海經濟區 Yangtze **River Delta** 長江三角洲 **Pearl River** Delta **Primary Cities** 珠江三角洲 **High Growth Cities Emerging Cities** 

### Region/City Priority

|               |                   | PRD   | YZD   | BR   | Other Key Cities  |  |
|---------------|-------------------|---|---|--|---|--|
|               | Region Focus      | Maximise<br>immediate volume<br>contributor       | <b>Grow</b><br>high short to long<br>term potential                 | Cultivate<br>up & coming<br>longer term<br>potential | Cultivate<br>up & coming longe<br>term potential                              |  |
| S.            | Core segments     | Families with Young Children, Middle-aged Couples |   |  |   |  |
| Focus         | Growth segments   | Young Office Ladies (YOL)                         |   |  |   |  |
| )II           | Emerging segments | Young Office Men (YOM)                            |   | Young Office Ladies/Men (YOL/YOM)                    |   |  |
|               | Core              | Guangzhou,<br>Shenzhen<br>廣州、深圳                   | Shanghai<br>上海  | Beijing<br>北京  |   |  |
| City Priority | High Growth       | Zhuhai, Dongguan<br>珠海、東莞                         | Hangzhou, Ningbo,<br>Wuxi, Nanjing,<br>Suzhou<br>杭州、寧波、無錫<br>、南京、蘇州 | Tianjian, Dalian,<br>Jinan<br>天津、大連、濟南               |   |  |
|               | Emerging          | Zhongshan, Foshan,<br>Shunde<br>中山、佛山、順德          |   | Shenyang<br>瀋陽                                       | Chengdu Fozhou,<br>Xiamen, Wuhan,<br>Chengsha, Nannin<br>成都、福州、厦門<br>武漢、長沙、南寧 |  |



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Maximise potential of PRD, SH and BJ

Extend effort to YZD High Growth cities

Explore and establish in BR and other Emerging Cities

| , |          |  | 、南京、蘇州 |                |  |
|---|----------|--|--------|----------------|--|
|   | Emerging | Zhongshan, Foshan,<br>Shunde<br>中山、佛山、順德 |        | Shenyang<br>瀋陽 | Chengdu Fozhou,<br>Xiamen, Wuhan,<br>Chengsha, Nannino<br>成都、福州、厦門<br>武漢、長沙、南寧 |



#### Different regional emphasis

- PRD shopping, relaxation and entertainment, hidden HK spots
- YZD sophistication and advancement of HK
- BR & Other Key Cities modernity, unique
   HK culture and lifestyle





## Maintain preference and aspiration for Hong Kong

- International city
- Modern, latest fashions and products
- High quality, refined
- Diversity, unique HK culture & lifestyle
- Shopping paradise





#### Build on HK's unique appeal

- Shopping authenticity, imported goods, latest fashions and products, variety, QTS
- Dining seafood, unique HK food, quality & sophistication
- Sightseeing extends to buildings/architecture, islands/beaches, race course, religious sights, HK success story and lifestyle/customs
- Events WinterFest/Christmas lighting and International Chinese New Year Parade bundled with shopping (sale)



## Develop new segments for further growth

- Families safe and convenient to bring children, international exposure and bonding, shopping for parents
- Individual Visitors mainly PRD and high end segment of SH/BJ in the short term, shopping, events and entertainment





## Working together for our future

- Enhance cross-boundary facilities
- Regular review of visitor accommodation supply
- Ensure high service standard and quality (Quality Tourism Service scheme)
- Leverage on upcoming new developments and transportation links
- Maximising opportunities from Mainland while maintaining a balanced portfolio of visitors from other markets

#### Thank You

